



2021/22 Great Southern Flights

Antarctica Day Flights · Southern Lights by Flight



chimuadventures.com



GREAT SOUTHERN FLIGHTS

Explore Austral Wonders from the sky

If the South Pole, Southern Lights or Antarctica are destinations you would love to gaze upon from the comfort of a Dreamliner window, then read on.

What lies beyond the runways of Australia and across the Southern Ocean, are some of the world's most unique and enigmatic sights, rarely seen by humans.

Whether you are a keen adventurer aching to learn about the great explorers, Robert Falcon Scott and Roald Amundsen, as you retrace their remarkable routes on an expedition flight across the continent of Antarctica?

An astronomy lover keen on experiencing the dazzling colours of the Aurora Australis from your window, as you fly directly into the Southern Auroral zone by night?

Or a bucket lister keen to gaze upon icebergs and ancient glaciers on a day flight over the coast and mountains of East Antarctica?

Travelling on a Great Southern Flight with Chimu offers vistas to behold for a lifetime.

Book with Confidence

Should your flight not be able to depart due to government restrictions with coronavirus, you can choose from either of the following:

1. Transfer to an alternative departure date at no extra cost. Subject to availability.
2. Receive a full refund, excluding a \$75 per person administration fee.
3. A 100% travel credit to use when booking another Chimu Adventures product.



ANTARCTICA DAY FLIGHTS

Join Antarctica experts and fly over the coast and mountains of the vast continent of Antarctica.

Whether you chose our expedition style, historic journey to the South Pole or a scenic flight over East Antarctica, you will enjoy the comfort of flying in a Qantas Boeing 787-9 Dreamliner.

These day flights offer a birds eye view of the magnificence and scale of Antarctica, with vistas such as ice formations, frigid mountain ranges, glaciers and, if you are lucky, research stations and historic sights.

SPECIAL DEPARTURE

NEW YEARS EVE IN ANTARCTICA

Welcome in the New Year at the end of the earth in the midnight sun. Departing in the evening, this unique flight will have you celebrating at dizzying heights over the most unique landscape on our earth. On-board you will be entertained with live music and lavished with champagne while you wonder over the enigmatic landscapes of Antarctica as she sparkles below you.



Image by Brad Phipps

SOUTHERN LIGHTS BY FLIGHT

Join a team of expert astronomers and fly into the night, to witness one of the world's most magical natural phenomena.

Take off onboard a Qantas Boeing 787-9 Dreamliner, you will head south over the Southern Ocean towards Antarctica, aiming for latitudes of 62 degrees south where the Aurora Australis is brightest.

We will take you far away from light pollution, high above the clouds and weather systems, to see a magical and unforgettable display with an uninterrupted view of the southern lights. Along the way, you will see constellations, stars, and planets as you have never witnessed them before.

SPECIAL DEPARTURE

AUSTRALIAN ANTARCTIC FESTIVAL FLIGHT

Depart Melbourne and fly deep into the Southern Auroral zone to witness the Southern lights before returning to Hobart in time to enjoy the Australian Antarctic Festival. Here you can indulge in the fascinating program of Science and discovery of the enigmatic White Continent.



ANTARCTICA DAY FLIGHTS

Experience the beauty of Antarctica from above

Our Antarctica Flights are a completely different experience from traditional ship-based Antarctic expeditions. They provide the opportunity to experience the Great White Continent in a single day from a unique perspective. Flying over the continent, Antarctica Flights offer passengers a greater appreciation of Antarctica's sheer size and scale compared to ship-based expeditions.

Depending on your departure city, you will travel between 9,500 km round trip (Melbourne regular flight) up to 13,500 km round trip (South Pole Flight). A team of Antarctica Experts from Chimu Adventures will be on board to explain the continent's landscapes and history as you fly over Antarctica. Over the years, we have assembled one of Australia's largest and most experienced Antarctica teams. We utilise the experience and knowledge of our staff to provide a fantastic experience for our clients.

Generally it takes around three hours of flying time south of Australia before we start to see scattered icebergs and shortly after we

normally reach the continent itself, where, weather permitting, we'll get to take in the dramatic mountains, glaciers and frozen landscapes of Antarctica.

For the regular Antarctica flights we will spend 3 - 4 hours flying over the Antarctic continent and weather permitting we'll hope to reduce the flying altitude to approximately 20,000 feet to give improved viewing of some areas. The South Pole Flight will spend significantly longer over Antarctica, mostly at cruising altitude as we aim to reach the South Pole.

On each departure date we carefully consider a number of factors, including weather, cloud cover and ice conditions to help provide you the best viewing experience on the day. Working with Qantas, we have 20 different potential flight paths to choose from, all of which have a variety of interesting features to see.



*This map is an example. Each flight route differs according to conditions.

TOUR INCLUSIONS

- > Seat options from Economy Class-Limited View to Premium Business
- > Two Full-Service Qantas meals plus snacks
- > Full Bar Service including champagne, beer, spirits and soft drinks
- > Choose your viewing on the in seat entertainment system
- > Knowledge and leadership by experienced Antarctica specialists and photographers.





SOUTH POLE EXPEDITION FLIGHT

Follow the routes of famous explorers

Our South Pole Discovery flight is the first and only commercial scenic flight to the South Pole from Australia, making it a unique opportunity for real Antarctica enthusiasts.

On this approx. 16-hour return flight, we aim to indulge in some of Antarctica's most celebrated history. Weather and time permitting, our plan is to follow Captain Robert Falcon Scott's route to the South Pole. On the outward journey we will endeavour to pass over Ross Island which Scott used as a base for his attempts on the South Pole, then follow his route south across the Ross Ice Shelf towards the Transantarctic mountains.

Once at the Transantarctic, it may be possible to fly over the Beardmore Glacier which Scott used as his pathway from the Ross Ice Shelf up to the Polar Plateau.

From the Transantarctic Mountains we will continue across the Antarctic Polar Plateau (the dome of ice which comprises central Antarctica) all the way to the South Pole. Conditions and regulatory approval allowing, we hope to see the South Pole Station, manned year round by a team of international scientists.

If time is on our side, we hope to return via Roald Amundsen's South Pole route, travelling South to the Axel Heiberg Glacier, which was Amundsen's route from the Ross Ice Shelf to the Antarctic Polar Plateau. From there we will attempt to fly over the Ross Ice Shelf to the Bay of Whales, Amundsen's starting point and the location where he moored his ship, the Fram, for his South Pole expedition. It's from here that we will make our way back towards Australia, where this historic flight will end.

A team of Chimu Adventures Antarctica experts who will explain the landscapes and the complex history of the explorers who tried to tame the continent as we fly. Names such as Mawson, Shackleton, Amundsen and Scott will ring in your ears as you indulge in history of the Heroic Age of Antarctic Exploration. Over the years, Chimu Adventures has built up one of largest teams of Antarctic experts within Australia and we will leverage off this team to help us deliver a fantastic in-flight experience.

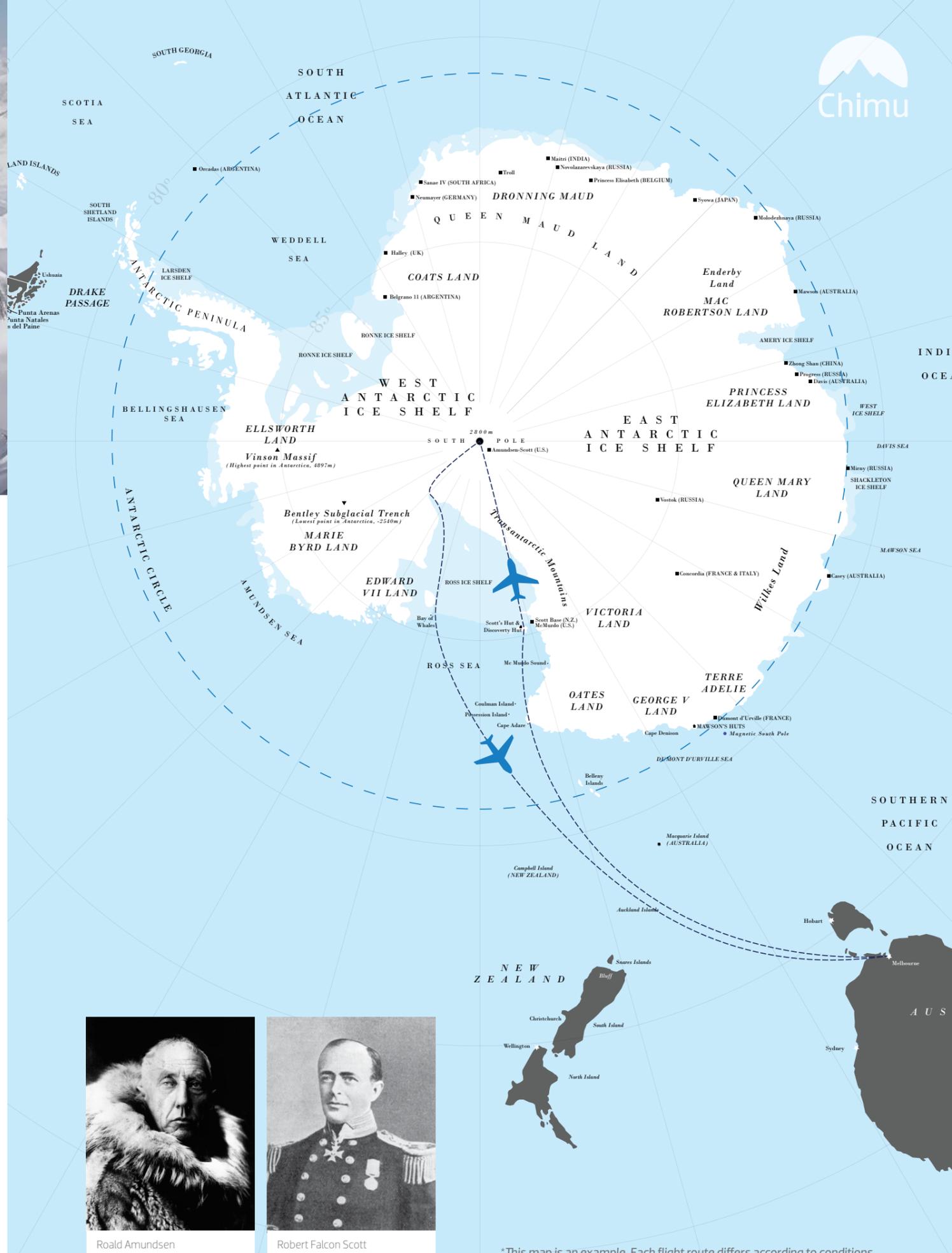
To cover the distance to the South Pole and back, we will need to fly mostly at cruising speed and high altitude. Once we take off we'll be heading for the South Pole irrespective of what we see. Although we hope for the possibility of some lower altitude cruising, this is not guaranteed.

The main focus of this flight will be to retrace these historic routes taken by Scott and Amundsen. Like the explorer's faced before us, Antarctica is unpredictable, and the weather can change by the hour. We strive to provide the best experience possible but unfortunately reliable weather is not guaranteed once we take off from Australia. We could see an abundance of ice and mountains, or it could be just clouds.

Unlike other flights we will not have the option to take alternative routes to suit the weather on the day, yet we have carefully picked the best time of year to fly. With a 50% chance of having clear visibility, we will be travelling almost 6,000 km to get to the South Pole. You may see everything, or you may not, and must be prepared for anything.

This flight is like the expeditions of past, with potential for poor visibility but the prospect of a magical trip that few can claim to have done; to say that you're one of the few individuals in human history to have visited the South Pole or had the chance to appreciate the enormity of Shackleton's, Scott and Amundsen's journeys.

Flight is subject to CASA and other regulatory approvals.



Roald Amundsen



Robert Falcon Scott

*This map is an example. Each flight route differs according to conditions.



Image by Brad Phipps

SOUTHERN LIGHTS BY FLIGHT

Witness the Aurora Australis by air

Many people spend a small fortune to fly to Norway, Canada or the Arctic Circle to see the Northern lights, but did you realise that you can see the same phenomena on a flight **departing from Australia?**

Take off onboard a Qantas Boeing 787-9 Dreamliner, you will head south over the Southern Ocean towards Antarctica, aiming for latitudes of 62 degrees south where the Aurora Australis is brightest.

We will take you far away from light pollution, high above the clouds and weather systems to see a magical and unforgettable display with uninterrupted views of the southern lights. Along the way you will see constellations, stars, and planets as you have never witnessed them before.

Throughout the flights you will receive a full inflight catering service in both business and economy classes. Expert astronomers will provide information on route about how an aurora is created, as well as pointing out their favourite night sky objects. They will instruct you on how to photograph an aurora and we will have a photographer onboard to assist on how best to use your cameras.

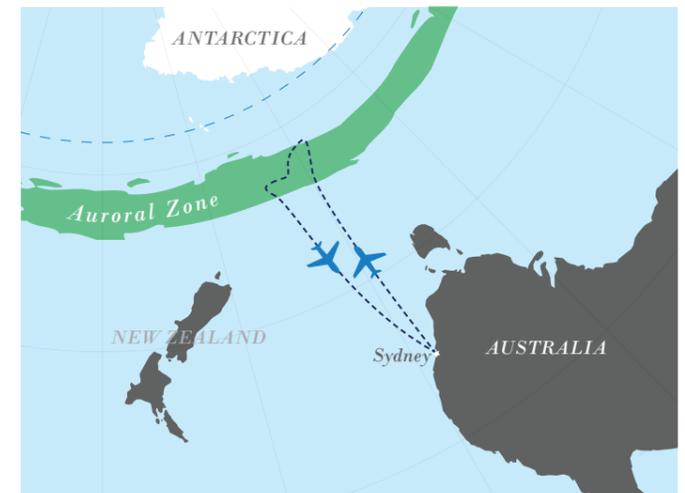
At the latitudes we are heading to, it doesn't get properly dark between September and March. That's why The Aurora flights run carefully during this period. On the flight we will fly to the Auroral Zone, which is an area around the South Magnetic Pole. The South Magnetic Pole moves over time and is actually much further north than the geographical South Pole. The South Magnetic Pole is currently located in the Southern Ocean, south of Australia and just off the coast of Antarctica.



Image by Brad Phipps



Image by Brad Phipps



*This map is an example. Each flight route differs according to conditions.

WHAT TO EXPECT ONBOARD:

Aboard our privately chartered aircraft, you will experience unparalleled viewing of the magical Aurora Australis. Enjoy Qantas service –including premium drinks, delicious meals, and access to a range of inflight entertainment.

The duration of the flight varies between 10–13 hours depending on departure airport and we'd typically hope to see a couple of hours of Auroral activity over the course of the trip.

Viewing of the Aurora is an exciting experience, but it is important to note that there is a difference between viewing the Aurora with the

naked eye versus what the camera captures. Striking images and videos of the Aurora that you may have seen are captured thanks to the extreme sensitivity of modern digital cameras. To help guests we will have a professional photographer onboard who can assist you in getting the best possible results. If you are an avid photographer or astronomer, we highly recommend you choose a premium seat or book a full row in economy to guarantee window access throughout the duration of the flight.

Guests should be aware that once in the Aurora zone the cabin lights will be turned off to enable best viewing.



QANTAS DREAMLINER

Providing optimal comfort and space

Providing optimal comfort and space for every passenger is at the core of the Qantas Dreamliner design which features 236 seats – less than most other aircraft of its type.

The aircraft is fitted with state-of-the-art technology to reduce turbulence, improve noise quality and reduced aircraft vibrations for a smoother flight. Every seat has been designed to offer the ultimate comfort for long-haul flyers.

The windows on the Dreamliner are 65% larger than comparable aircraft windows, providing an increased sense of space and the opportunity for passengers to see more of the world.

Choose your seating options:

- PREMIUM BUSINESS CLASS
- BUSINESS CLASS
- PREMIUM ECONOMY CLASS
- ECONOMY NO WING
- ECONOMY CLASS WING
- ECONOMY CLASS – LIMITED VIEW

All seating classes will experience spectacular views and an unforgettable round-trip including:

- Two full-service Qantas meals plus in-flight snacks
- Celebrate your adventure with champagne, wine, beer, spirits, and soft drinks as you enjoy a full bar service onboard.
- Choose your viewing on the in seat entertainment system.

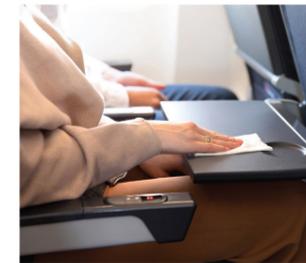
SEAT SWAP PROCESS



Cabin Crew will advise you when the seat swap process will commence.

Seat swap process will occur by cabin and by row number.

Our team on board will assist in the seat swapping process.



You will be required to tidy your own seat area prior to vacating as follows:

- Collect all rubbish from the seat back pocket and within the seat area, placing in the white bag provided
- Wipe down tray table
- Wipe down seatbelt and buckle
- Wipe down IFE screen and control
- If in window seat, wipe down window and shade



Refer to your second boarding pass for the location of your next seat.

You will need to take with you to your next seat:

- Blanket
- Pillow
- Headset
- Your personal items will remain in the original overhead locker



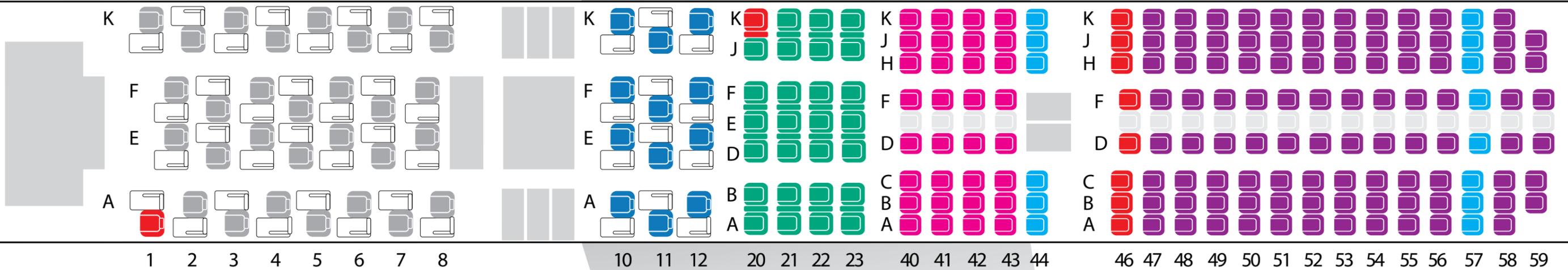
Crew will move through the cabin to collect rubbish once seat swap has been completed.

Please remember face masks are mandatory during the flight. Wipes will be provided by crew during the flight.



SEATING PLAN

■ Reserved ■ Empty seat



PREMIUM BUSINESS CLASS

Admire wide views in utmost comfort with full international business class service in a Premium Business Class seats. The windows in the Dreamliner are 65% larger than comparable aircraft windows.

In Premium Business Class, you will enjoy a super soft leather seat that transforms into a luxurious two-metre lie-flat bed, with a memory foam mattress, two full-size pillows and a cosy duvet. The extensive storage space, wide range of seat adjustments and in-seat massage options will suit your personal needs. And all lie-flat beds have direct aisle access. As per the below seat swap diagram the window and adjacent aisle seats will swap throughout the flight to give everyone ample time in the window seat.

Seat swap:



BUSINESS CLASS

Enjoy the same wonderful seating and service as Premium Business Class customers. The difference is, the seats are situated over the front of the wing. This does slightly obstruct views, however some photographers like the wing as it gives great perspective in images and video. These seats will undergo a swap as per the below diagram to ensure everyone gets ample time in a window seat.

Seat swap:



PREMIUM ECONOMY CLASS

Stretch out and relax in Qantas's award-winning Premium Economy cabin, with luxurious levels of space and attentive service. Seated in an intimate and private cabin, you'll enjoy the benefits of flying premium with a well thought out seat design, indulgent touches to make you feel at home plus a refreshed menu and an extensive wine list. All while you enjoy magnificent views of the Southern Lights through large windows. As per the below diagram there will be a seat swap during the flight to give everyone the opportunity to get better views through the large windows.

Seat swap:



ECONOMY CLASS NO WING

These economy seats have unobstructed views from the windows. All economy customers will enjoy a full meal service for dinner & breakfast. On the Dreamliner B787's you'll enjoy the next generation and award-winning Recaro seat, ergonomically designed for optimal comfort. Everything has been thought of to support your travel needs – mood lights, storage areas, inflight entertainment and even a personal electronic device shelf.

As per the below diagram there will be a seat swap during the flight to give everyone the opportunity to get better views through the large windows.

Seat swap:



ECONOMY CLASS WING

These economy seats are over the wing. This does obstruct views of the night sky however many photographers like the wing as it gives great perspective in images and video. All economy customers will enjoy a full meal service for dinner & breakfast. As per the below diagram there will be a seat swap during the flight to give everyone the opportunity to get better views through the large windows.

Seat swap:



ECONOMY CLASS - LIMITED VIEW

Limited View seats do not have direct access to a window. These passengers are given priority access to stand in the common areas to enjoy the view. Passengers will enjoy Qantas's International service. All economy customers will enjoy a full meal service for dinner & breakfast as well as inflight entertainment. These seats do not rotate.



SOUTH POLE EXPEDITION FLIGHT

DEPARTING MELBOURNE	PREMIUM BUSINESS	BUSINESS	PREMIUM ECONOMY	ECONOMY NO WING	ECONOMY WING	ECONOMY LIMITED VIEW
27 NOV 2021	\$9,895	\$7,995	\$5,585	\$3,975	\$2,695	\$1,695

ANTARCTICA DAY FLIGHTS

CITY & DEP DATE	PREMIUM BUSINESS	BUSINESS	PREMIUM ECONOMY	ECONOMY NO WING	ECONOMY WING	ECONOMY LIMITED VIEW
SYDNEY						
04 DEC 2021	\$7,995	\$6,495	\$3,995	\$3,195	\$2,195	\$1,195
BRISBANE						
23 JAN 2022	\$7,995	\$6,495	\$3,995	\$3,195	\$2,195	\$1,195
PERTH						
29 JAN 2022	\$7,995	\$6,495	\$3,995	\$3,195	\$2,195	\$1,195

NEW YEARS EVE ANTARCTICA FLIGHT

DEPARTING MELBOURNE	PREMIUM BUSINESS	BUSINESS	PREMIUM ECONOMY	ECONOMY NO WING	ECONOMY WING	ECONOMY LIMITED VIEW
31 DEC 2021	\$7,995	\$6,595	\$3,995	\$3,195	\$2,195	\$1,195

Pricing listed is Per Person

FREQUENTLY ASKED QUESTIONS

How does the seat swap work?

We will be doing a seat swap during the flight. As can be seen on the Seat Swap diagram on the Seating Plan the aim is to give passengers in the seating classes that will be doing a seat swap time in a window seat or seat next to a window. Please Note the Economy Class – Limited View category will not be doing a seat swap. The helpful Qantas staff onboard will be facilitating the seat swap and instructing on the cleaning regime required during the process.

Where will we fly & what if it is bad weather?

Weather is not generally the issue, cloud cover is our biggest challenge. We have 20 different routes we can follow and the Captain will choose the route with they anticipate will provide the best viewing on the day. It is noted that weather conditions can change quickly in Antarctica, even mid-flight.

For our South Pole flight, we will be at the mercy of the conditions on the day. This route is focused on the history and scale of the epic journeys of Amundsen and Scott.

What time will we fly?

Most Antarctica flights will depart early morning with the exception of the New Years flight which will depart in the evening and enjoy the midnight sun.

Are there any age Restrictions for the Flight?

There are no age restriction on the flights, although please be aware that there is no discounted pricing for children.

Please Note: this is a long flight for young children and we do not recommend the trip for children aged 8 years and younger. Children under 16 years of age must be accompanied by an adult.

Can I use or redeem Qantas Frequent Flyer points or credits for my flight?

As this is a chartered flight, they do not accumulate or accept frequent flyer points. Any credits held with Qantas can also not be used to purchase these flights.

Can I access the Qantas Airport Lounge?

Yes, the Qantas Airport Lounges can be accessed for passengers who hold the required loyalty status.

Can I reserve a particular seat?

You can select a seating class but not a particular seat. The Seating allocation will be finalised close to departure taking into consideration all booking requirements.

Can I offset the carbon emissions from my flight?

As a member of Responsible Travel, Chimu Adventures have always put measures in place to reduce our impact on the environment. We will be offsetting the carbon emissions of all the Southern Lights Flights.

COVID MEASURES

We take the health and safety of our passengers and crew seriously during COVID 19. As such we will be undertaking these additional COVID safety measures during your Aurora flight, in partnership with Qantas and airport authorities:

- In the days prior to departure and for the peace of mind of all passengers, everyone boarding the flight will be required to complete a Health and Safety declaration form.
- A contactless temperature test will be conducted on all passengers prior to embarkation (depending on transmission rates in the state of departure at the time). Those people with a fever (38°C or higher) will be denied boarding, but, will receive a credit for a future Antarctica Flight.
- To reduce congestion on board, not all seats in Economy Class will be utilised. This will allow more space for passengers.
- Each passenger will receive a personal Qantas pack for the flight including disposable mask, sanitiser and disinfectant wipes.
- There is enhanced cleaning of the aircraft with a disinfectant effective against coronaviruses including during the seat swap process. The aircraft's air conditioning system is fitted with hospital-grade HEPA filters, which remove 99.9% of all particles, including viruses. Air inside the cabin is refreshed every few minutes, ensuring high air quality.
- Additional sanitisers will be available on board throughout the duration of the flight.
- Depending on transition rates in your state at the date of departure and the latest medical advice at the time, there may be additional measures implemented closer to departure.



SOUTHERN LIGHTS NIGHT FLIGHT

CITY & DEP DATE	PREMIUM BUSINESS	BUSINESS	PREMIUM ECONOMY	ECONOMY NO WING	ECONOMY WING	ECONOMY LIMITED VIEW
SYDNEY						
02 APR 2022	\$6,995	\$6,395	\$3,995	\$2,495	\$2,095	\$1,295
MELBOURNE						
30 APR 2022	\$6,995	\$6,395	\$3,995	\$2,495	\$2,095	\$1,295
BRISBANE						
28 MAY 2022	\$7,695	\$6,995	\$4,495	\$2,895	\$2,395	\$1,395
PERTH						
25 JUN 2022	\$7,695	\$6,995	\$4,495	\$2,895	\$2,395	\$1,395

AUSTRALIAN ANTARCTIC FESTIVAL FLIGHT

MELBOURNE - HOBART	PREMIUM BUSINESS	BUSINESS	PREMIUM ECONOMY	ECONOMY NO WING	ECONOMY WING	ECONOMY LIMITED VIEW
25 AUG 2022	\$6,995	\$6,395	\$3,995	\$2,495	\$2,095	\$1,295

Pricing listed is Per Person

FREQUENTLY ASKED QUESTIONS

What is the probability of seeing an Aurora?

As we are in Nature's hands we cannot guarantee a sighting, but there is an over 95% chance of encountering the stunning beauty of the Southern Lights in a magnificent, unforgettable display.

How long will we see the Aurora for?

As you will appreciate, the Aurora is a natural phenomenon, so this can never be guaranteed. However, on previous two charter flights, passengers enjoyed 4 and 6 hours of viewing.

How does the seat swap work?

We will be doing a seat swap during the flight. As can be seen on the Seat Swap diagram on the Seating Plan the aim is to give passengers in the seating classes that will be doing a seat swap time in a window seat or seat next to a window. Please Note the Economy Class – Limited View category will not be doing a seat swap. The helpful Qantas staff onboard will be facilitating the seat swap and instructing on the cleaning regime required during the process.

What if it is bad weather?

As we fly above the clouds and the weather systems and due to the great navigational ability of the Dreamliner sightings of the Aurora should not be affected by weather.

Where will we fly?

From departure, we will head south aiming for latitudes of 62 degrees south, our ultimate flight path will depend on where we find the Aurora.

What time will we fly?

To get the best Aurora's we need to fly at night. This means that the flights will depart mid evening and arrive home early the next morning.

What are the Aurora colours going to look like?

The Aurora Australis photographs in this brochure have been taken during previous flights from New Zealand. Depending on the activity on the night, most people will be able to see at least some Auroral activity. The depth and range of colours that people can see sometimes vary from person to person. Modern digital cameras have greater sensitivity and can capture more colours and greater contrast.

Are there any age Restrictions for the Flight?

There are no age restriction on the flights, although please be aware that there is no discounted pricing for children.

Please Note: this is a long flight for young children and we do not recommend the trip for children aged 8 years and younger. Children under 16 years of age must be accompanied by an adult.

Can I use or redeem Qantas Frequent Flyer points or credits for my flight?

As this is a chartered flight, they do not accumulate or accept frequent flyer points. Any credits held with Qantas can also not be used to purchase these flights.

Can I access the Qantas Airport Lounge?

Yes, the Qantas Airport Lounges can be accessed for passengers who hold the required loyalty status.

Can I reserve a particular seat?

You can select a seating class but not a particular seat. The Seating allocation will be finalised close to departure taking into consideration all booking requirements.

Can I offset the carbon emissions from my flight?

As a member of Responsible Travel, Chimu Adventures have always put measures in place to reduce our impact on the environment. We will be offsetting the carbon emissions of all the Southern Lights Flights.

COVID MEASURES

We take the health and safety of our passengers and crew seriously during COVID 19. As such we will be undertaking these additional COVID safety measures during your Aurora flight, in partnership with Qantas and airport authorities:

- In the days prior to departure and for the peace of mind of all passengers, everyone boarding the flight will be required to complete a Health and Safety declaration form.
- A contactless temperature test will be conducted on all passengers prior to embarkation (depending on transmission rates in the state of departure at the time). Those people with a fever (38°C or higher) will be denied boarding, but, will receive a credit for a future Southern Light Flight.
- To reduce congestion on board, not all seats in Economy Class will be utilised. This will allow more space for passengers.
- Each passenger will receive a personal Qantas pack for the flight including disposable mask, sanitiser and disinfectant wipes.
- There is enhanced cleaning of the aircraft with a disinfectant effective against coronaviruses including during the seat swap process. The aircraft's air conditioning system is fitted with hospital-grade HEPA filters, which remove 99.9% of all particles, including viruses. Air inside the cabin is refreshed every few minutes, ensuring high air quality.
- Additional sanitisers will be available on board throughout the duration of the flight.
- Depending on transition rates in your state at the date of departure and the latest medical advice at the time, there may be additional measures implemented closer to departure.

TERMS & CONDITIONS

Charter Manager

Chimu Adventures Pty Ltd, 65 110 269 380, 01/308 Pacific Hwy, Crows Nest, NSW, 2065.

Charter airline

Qantas Airways Limited has been contracted as the operating Airline. However all bookings for this flight must be made via the charter.

Deposit and final payments

A non-refundable deposit per passenger is due at the time of booking equivalent to:

1. Economy class seats AUD\$500.00 per person
2. Premium Economy AUD\$750.00 per person
3. Business class seats AUD\$1000.00 per person

Final payment of your booking balance is required eight weeks prior to your departure date.

Fares:

All fares and charges are per person in Australian dollars, including GST.

Cancellation fees

Should your 2021/2 season flight not be able to depart due to government restrictions with coronavirus, you can choose from either of the following:

1. Transfer to an alternative departure date at no extra cost.
2. Receive a full refund, excluding \$75 per person administration fee.
3. A 100% travel credit to use when booking other Chimu Adventures product.

If you cancel, the following fees will apply;

1. Between confirmation and eight weeks prior to departure – full loss of deposit.
2. Between eight weeks and four weeks prior to departure – full refund less 50% cancellation fee.
3. Between four weeks and departure date – no refund

Travel insurance is strongly recommended.

Amendment/transfer

Your ticket can be transferred to another person up to 24 hours prior to departure. An AUD\$150 name change service fee per change will apply. This same service fee will apply for change of class.

Travel documents

Trip information and travel documents will be forwarded to you approximately 10 days prior to travel, providing full payment has been received.

Seat numbers

Will not be confirmed in advance of the flight. They will be issued on your boarding pass at the departure airport.

Your flight contract is with Chimu Adventures Pty Ltd. We have made every effort to ensure that photographs, pricing and all other services will be as represented. Please note that we cannot be responsible for the act or omissions of suppliers or services, or for any representation made by suppliers or third parties. The services are subject to the conditions imposed by the suppliers and their liability may be limited by their tariffs, conditions of carriage, international conventions and agreements, or customs of their businesses. Therefore, Chimu Adventures Pty Ltd. cannot assume responsibility for any claims, losses, damage, costs, or expenses of any nature arising out of injury; accident; or death, loss of, damage to, or delay in connection with baggage or other property; delay; inconvenience; upset; disappointment; stress; frustration; or loss of employment or loss of holiday time resulting from:

1. The act or fault or omission of any party other than Chimu Adventures Pty Ltd. or its employees.
2. The passenger's failure to obtain related documentation.

The passenger will not be entitled to any refund if the passenger fails to follow the instruction of Chimu Adventures Pty Ltd or its representatives.

We reserve the right to alter or cancel any services you have purchased and inclusions may vary depending on weather, or other uncertainties, and are subject to change. The photographs appearing in this brochure are representational only and are not a guarantee that

everything will be exactly as depicted at the location upon arrival. Whilst every endeavour will be made to adhere to the proposed route, weather conditions may determine the actual route, according to the absolute discretion of the Captain of the aircraft. No guarantee can be given of clear viewing conditions and no refund or part refund will be made if the views are fully or partially obscured. Alternative routes will be selected to give the best viewing if the planned route has unfavourable weather conditions.

Governing rule

The charter proposal set out herein and the participants' acceptance by completion of the booking form creates an agreement between the Charter Manager and the participants. The booking form forms part of this documentation.

Special note: An Qantas 787 aircraft will operate all flights; however, other Qantas aircraft may be substituted without notice. Frequent flyer points do not apply.

Depending on prevailing weather conditions the routing and points of interest viewed may vary. Alternative flight paths may enable viewing of many spectacular points of interest but clear views cannot be guaranteed.

If flight booking numbers do not reach minimum numbers then the flight may be cancelled prior to departure date and if this were to occur we'd provide a full refund but will not be responsible for any additional indirect costs. Passport identification is NOT required upon check-in.

As this is classed as a domestic charter flight, a valid photo identification card such as a drivers licence is required upon check in.

Photos/videos Photographs or videos of the flight may be used for promotional purposes. Agreeing to these terms online and acceptance of the documents indicates your acceptance and release for this material to be used for promotional and/or resale purposes.

Airline levy Airline fuel and/or security levies may apply.

Your travel agent:



Call 1300 818 634

www.chimuadventures.com.au